



## Resource Desk Advocate Position Available

Communities & Health Professionals Together (CHPT) seeking committed volunteer advocates to staff a family resource Oak Park WellSpace Pediatric Clinic in Sacramento. This clinic is staffed by pediatricians from the UC Davis Medical Center. Advocates assist families seeking non-medical services such as food, clothing, child care, and housing. Our goal is to provide holistic health care by assisting families with complex social issues most human beings will encounter during their lifetime. This work includes:

- Approaching families at the clinic and recruiting new clients
- Finding appropriate resources for clients and communicating with local agencies
- Working one-on-one with clients by checking-in every week by phone
- Updating physicians on their family's (your client's) case
- Recording interactions with clients and resource organizations in an online database

The clinic is located in the Oak Park Multiservice Center at [3415 Martin Luther King Jr. Blvd. Sacramento, CA 95817](#). **Personal transportation from Davis to Sacramento is required.** Fluently **bilingual Spanish/English** speaking ability is strongly preferred.

### Time Commitment

This internship requires a full two quarter commitment. We are recruiting **spring and summer or spring and fall** quarter volunteers. There is a **3- to 4-hour commitment per week**—two hours at the clinic, one hour at home to follow-up with clients, and one hour every other week to attend group meetings. The following weekly clinic shifts are available on a first-come-first-served basis:

- Tuesdays, four shifts available: *8 a.m. –10 a.m., 10 a.m. –12 p.m., 1 p.m. –3 p.m. and 3 p.m.–5 p.m.*
- Wednesdays, two shifts available: *1 p.m. –3 p.m. and 3 p.m.–5 p.m.*
- Thursdays, four shifts available: *8 a.m. –10 a.m., 10 a.m. –12 p.m., 1 p.m. –3 p.m. and 3 p.m.–5 p.m.*

Important Spring, Summer, and Fall Dates		
Mandatory Trainings	Saturday, April 2, 2016 from 9:30 a.m. to 3:00 p.m. Saturday, June 18, 2016 from 9:30 a.m. to 3:00 p.m. Saturday, September 24, 2016 from 9:30 a.m. to 3:00 p.m.	Sacramento, CA
Spring 2016 Clinic Shifts	March 29, 2016 through June 2, 2016	Sacramento, CA
Summer 2016 Clinic Shifts	June 20, 2016 through September 9, 2016	Sacramento, CA
Fall 2016 Clinic Shifts	September 27, 2016 through December 1, 2016	Sacramento, CA
Biweekly Team Meetings	On Wednesdays at 6:00 p.m. every other week. Summer and Fall biweekly meetings are subject to change.	Davis, CA



## Expectations

1. Attend a mandatory advocate training at the start of every quarter
2. Complete volunteer screening and registration with the clinic prior to mandatory advocate training. **Part of the volunteer approval process will include a background check and drug test**
3. Complete your assigned two-hour shift **every week**
4. Contact each of your clients **every week**
5. Attend biweekly team meetings. These meetings give us a chance to discuss difficult cases, share new resource information, and learn about healthcare and other health-related topics
6. Be flexible and communicate openly and honestly. At the clinic, advocates must work alongside staff and physicians in a small shared area. We are also always looking to improve the advocate experience, so feedback and flexibility are essential
7. Be dedicated to your clients and the program's mission

Please consider this opportunity as a serious commitment when you apply. Because we work so closely with children and their families, there can be no tolerance for missing shifts or not contacting clients regularly. While the work is challenging, advocates find it extremely rewarding to work with individuals, develop relationships with them, and see firsthand impact of social factors on individual health.

## Benefits

Although this internship is unpaid, you may choose to apply for transcript notation. Interns may also choose to continue with the project past winter quarter.

## To Apply

Applications are now open and will be reviewed on a rolling basis. Send an email to Angela Tang at [angtang@ucdavis.edu](mailto:angtang@ucdavis.edu) with the subject line "Resource Desk Advocate Spring 2016" by **Monday, February 29, 2016**. In your email, please include the following:

1. Your resume
2. The weekly shift(s) for which you are available
3. A short paragraph explaining the following:
  - a. Why this internship appeals to you
  - b. Why you'd be a perfect addition to our team

A phone interview will be required and scheduled at a later time.

You may also email [angtang@ucdavis.edu](mailto:angtang@ucdavis.edu) with any questions you may have. We look forward to hearing from you.